

TRANSPORT WORKERS UNION LOCAL 555

CONTRACT CORNER

Attendance Points

Occurrence	Timeframe		Points
	Call Ins	Report to Work	
Reported Tardy	Prior to start of shift	Within 2 hours of start of shift; otherwise sent home and charged with no show.	0.5
Sick Call	At least 30 Minutes prior to start of shift.	N/A	1 for 1-2 days .5 for day 3 .5 for day 4 for a maximum of 2.
Reported Personal Absence (RPA)	At least 30 Minutes prior to start of shift.	N/A	1
Unreported Tardy	Within 30 Minutes after the start of the shift.	Within 1.5 hours of start of shift	1
No Show (Unreported Absence)	N/A	If reporting to work more than 30 or more minutes late without calling in.	2
Non Chargeable Occurrence (NCO)	Must work at least 4 hours of a scheduled shift.	N/A	No charge if agent has not used an NCO in the previous six months.